

# When your gas suddenly stops

Firstly, confirm safety and check why the gas shut off.

The gas supply is automatically shut off at times like these:



When an earthquake of intensity 5 or greater occurs during gas use.



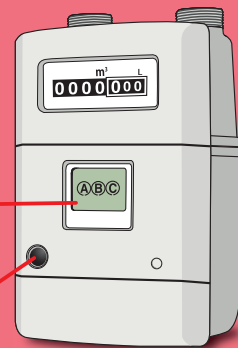
When gas continues to be used for a long time, such as when an appliance hasn't been turned off.



When there is quite a lot of gas flowing, such as when a rubber hose has come off.

Display

Reset button



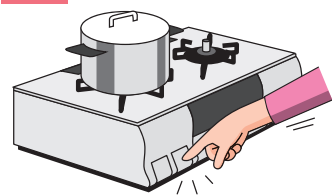
## Resetting the gas meter



Caution

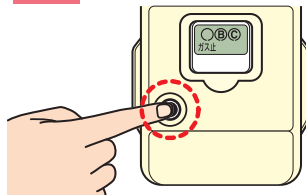
**If there is a gas leak or you smell gas, do not try to reset the meter to use gas again. Contact your local LP gas shop or the listed emergency contact.**

1



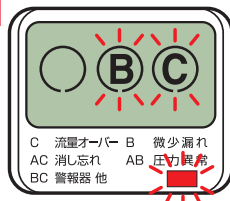
- Close all appliance valves.
- Check that all unused gas valves are in the closed position.

2



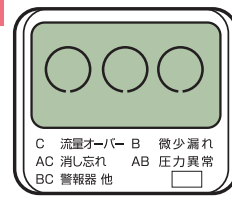
- Press the reset button on the left side.
- The ガス止 (No Gas Supply) message disappears.

3



- Letters on the LCD and the lamp begin flashing.
- Wait for **one minute**.
- \* The reset button may have a lamp on some meters.

4



- The lamp and the letters on the LCD go out.
- Reset is complete.
- Gas can be used again.

\* If gas was not in use, the gas supply is not shut off.

\* If your gas is not usable after you complete the reset steps, do not repeat the reset procedure. Contact your LP gas shop for an inspection.

### Contact details in case of LP gas emergencies!

Contact address

Tel.

Contact in an emergency is available 24 hours a day.

### LP gas shop



Also accessible using a smartphone.

<http://www.lpg.or.jp/>

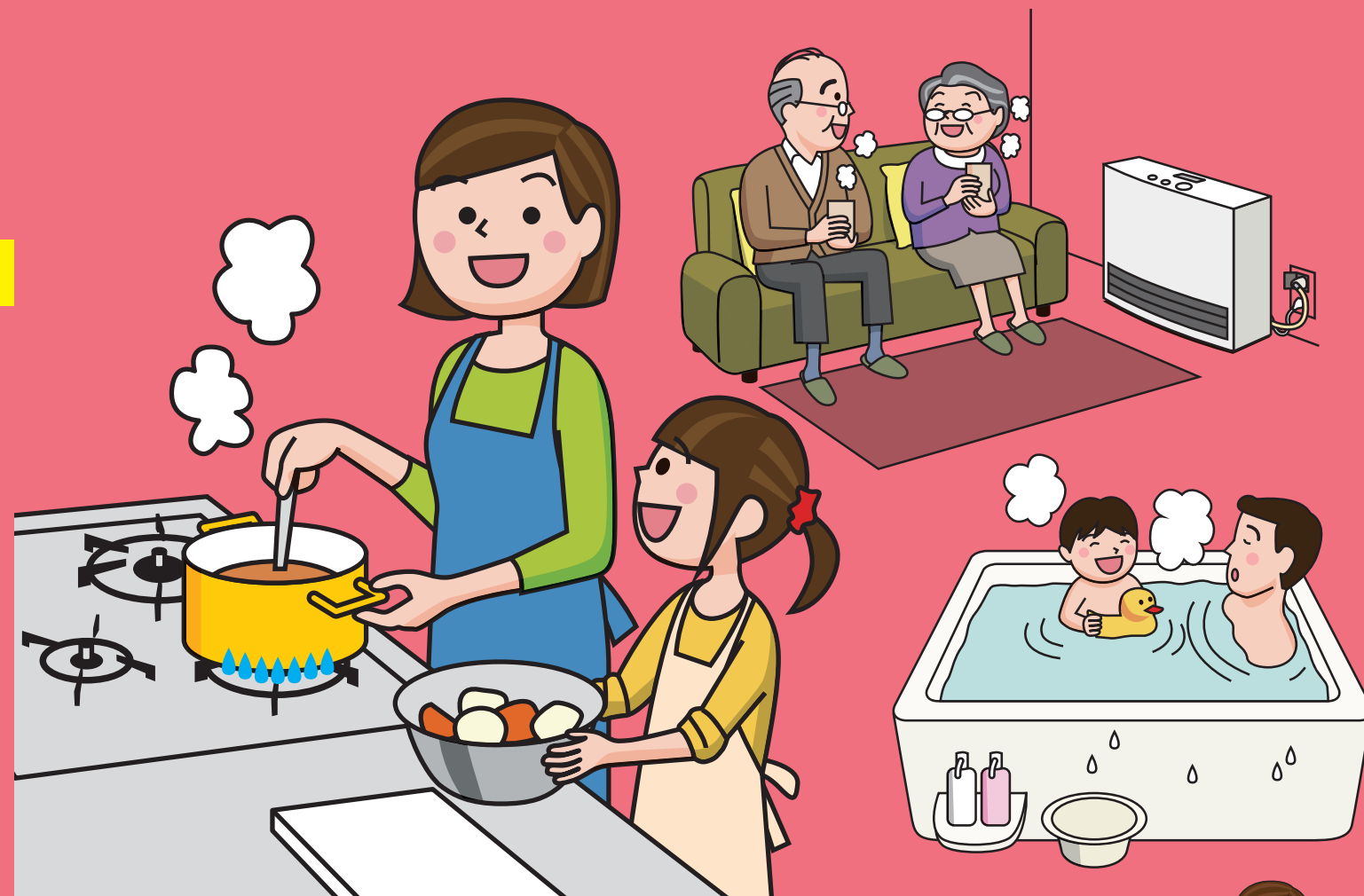
Foreign language versions (English, Portuguese, Chinese, Korean, Spanish, Vietnamese, Indonesian, Thai, Myanmar, Nepali, Mongolian) are available on the LP gas website.

LPガス安全委員会 2019.03  
(英語)

## Household LP gas safety guide

Please keep this guidebook in your kitchen, living room, or wherever your family can easily find it.

# For safe and secure use



Always contact your local LP gas shop when....

Request an inspection from the appliance manufacturer or your LP gas shop immediately.



### Flame

Flame is unstable

Flame is yellow

Some sections have no flame

### Operation

Flame goes out during use

Fire does not spread smoothly

Flame does not catch evenly

Flame flares up or explodes on ignition

Doesn't ignite

### Appliance

Abnormal noise as flame burns

A smell of gas

A smell of exhaust gas during operation

Liquefied Petroleum Gas Safety Commission / Ministry of Economy, Trade and Industry



# Safety check points

- The installation site should be at least 2 meters away from any ignition source.

## ✓ Check ventilation

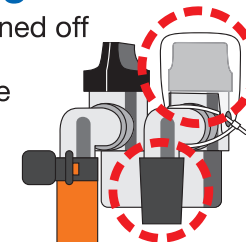
- Make a habit of ensuring ventilation when using gas appliances.

## What is carbon monoxide (CO) poisoning!

If you use a gas appliance in an environment without sufficient air (oxygen), the appliance will generate carbon monoxide due to incomplete combustion. Carbon monoxide is extremely toxic. Inhaling even small amounts can lead to the risk of death. Installing a CO detection device is recommended.

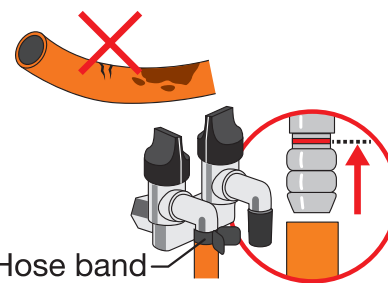
## ✓ Unused gas valves

- Is the knob turned off fully?
- Is the gas valve covered with a rubber cap?



## ✓ Rubber hose

- Are there any burn marks or cracks?
- Does the hose reach the red line on the gas valve?
- Is the hose firmly fastened with a hose band?



## To users of gas heaters and gas fan heaters

- Be sure to open a window to ventilate for a few minutes once or twice every hour.

## ✓ Check the ignition

## ✓ Repeated ignition/re-ignition

## ✓ Going out

- Accidents will occur if you fail to confirm proper ignition. Be sure to check visually!
- Accidents occur when gas accumulates in an appliance after repeated failures at ignition. Always be careful when attempting to ignite a gas appliance after failing the first few times.

\* Is the battery dead?

◎ If using a gas appliance with no safety device, or a water heater or bath heater with an indoor exhaust pipe, please consult your local LP gas shop.

## ✓ CO alarm

## ✓ Gas leak alarm

- Be sure to plug the alarm back into the plug outlet after using a vacuum cleaner, etc.
- Is the plug detached?



Example of a gas alarm



Example of a CO alarm

By installing a gas alarm or CO alarm, you'll have peace of mind because you'll be alerted by a buzzer or voice message when there is gas trouble.

\* CO alarms should be replaced every 5 years.

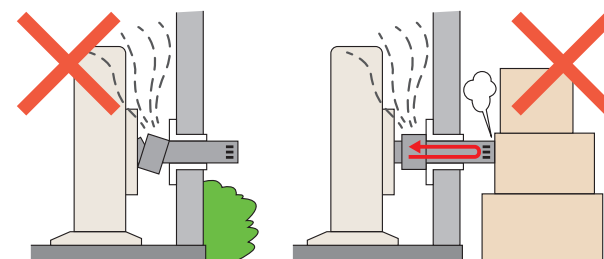
## ✓ Recommended steps to prevent snow damage

- Regulators or gas meters can be damaged by snow. Please use a snow fence or check the cylinder hut.
- When removing snow from a roof, take care to avoid damaging LP gas equipment.



## ✓ Combustion appliances which intake and exhaust directly outdoors

- Is the exhaust pipe detached?
- Is the exhaust port blocked?
- Is the end of the exhaust pipe set outdoors?



## What should you do when you smell gas?

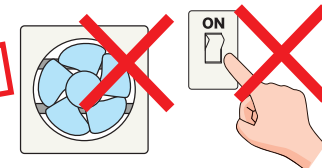
### Never use an ignition source.

- Never touch the switches of lights, ventilation fans, or other electrical appliances. These may spark and ignite fires.



Danger

No sparks!



### Open windows and doors wide to flush out the gas.

- Check for gas accumulating in low places. Remember that LP gas is heavier than air.



### Close all gas and appliances valves.

- Be sure to close the gas meter valve or gas cylinder valve.



◎ If you don't know where the gas meter valve is located, check with your local LP gas shop in advance.

### Report the gas leak immediately.



Follow the instructions of the emergency contact person.

◎ Do not use any gas until safety is confirmed.

◎ Check the emergency contact details of your local LP gas shop (for future reference).

◎ Contact in an emergency is available 24 hours a day.